

Dr. Nisrine Cabani  
Ridge Dental  
4371 S. Highway 27  
Clermont, FL 34711

## **Appointment Confirmation Policy for Hygiene Patients**

Due to the increasing number of cancellations and no show appointments, our office requires a minimum of **24 hours advance confirmation** on a scheduled hygiene appointment.

*“If our office calls you and leaves a message requesting that you call back to confirm, should you NOT call us back within 48 hours of the scheduled appointment, we will be forced to cancel the appointment, so we may give the appointment to another patient.*

This will require you to reschedule your appointment and a fee **will be** charged for the missed appointment. *“If the appointment is at 8:00 am or 4:15 pm the fee is higher since this is a much requested time slot. This is considered a “Prime Appointment”*

### **MISSED APPOINTMENTS (ALL PATIENTS)**

*It has always been our policy to require a 24 hour notice for any cancellations of an appointment. Should our office not receive a 24 hour notice, a rate of \$25 per half hour of the scheduled appointment time will be billed to your account.*

*This fee may be waived (at our discretion), if the last minute cancellation is due to an emergency.*

Please help us serve your dental needs more efficiently by keeping your scheduled appointments.

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PATIENT’S NAME- Printed

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PATIENTS SIGNATURE

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DATE